

3rd party Claim Procedure

1. Insured should report to police in case of bodily injury especially when the injury is more serious, and in case the property damage is serious.
2. No admission of liability, offer, settlement, promise of payment or payment should be made or agreed without Blue Cross's prior knowledge and written consent.
3. Obtain a Claim Form from Blue Cross or HKRCSS management and complete the form, together with Photo(s) relevant to the claim (if applicable).
4. Any third party correspondence, summons or writs should be forwarded to Blue Cross immediately unanswered.
5. Submit Police Report and/or statement of police (if any)

第三者保險索償程序（以英文版本為準）

1. 如意外涉及身體受傷，尤其為嚴重者；或財物損失嚴重者，受保人應該要報警處理。
2. 未經藍十字保險知悉及書面同意前，請不要作任何責任承認、提議、達成任何和解協議、承諾付款或付款。
3. 於藍十字保險或香港遙控滑翔飛行協會索取索償表格並填妥，並附上與索償有關之照片（如適用）。
4. 所有第三者的來往通訊、傳票及法庭令狀，請勿回覆，並立即提交藍十字保險處理。
5. 提供警方報告和／或口供記錄（如有）。